

Sleepover party

Terms and Conditions and Liabilities

1. The 'Hirer' means the person submitting the booking confirmation & order form and paying the deposit.
2. The deposit and a completed booking form will secure your sleepover date.
3. Whilst you are in possession of the hire equipment we ask for a returnable holding deposit of £50.00. The deposit is refunded once the equipment has been collected & Inspected.
4. Final balances are required no less than 3 weeks prior to the party. BACS payment is our preferred method of payment - remember to quote your surname.
5. **Payment details available on the website**
6. The final numbers and choices must be confirmed at least 7 days prior to the booking date. Any reductions after this time will still be charged for at the original agreed rate.
7. The Hirer is responsible for providing us with all relevant medical/dietary information for all children attending the party if we are providing any food . We take no responsibility for allergies (including skin, food, materials etc) when not advised in advance of any condition. We are not responsible at any point, for the welfare of any children at these parties this remains the full responsibility of the Hirer.
8. The Hirer is responsible for ensuring the accuracy of the information given to us and to pass such information in sufficient time for us to perform the contract safely and without risk (usually within 14 days prior to any event.)
9. We reserve the right to make any changes to the services as is deemed reasonable and necessary without notice to the Hirer. If the required service is less than originally requested the requisite refunds will be made to the Hirer.
10. The Hirer is responsible/liable for any damage or injury occurring from or as a result of inappropriate use or misuse or reckless use of any of hired equipment. The tents are set up for sleeping in ONLY and are not be used as a play area. An adult is required to supervise children at all times. Roughhousing, play-fighting, running, pillow-fighting, playing tag or anything equivalent to this is strictly forbidden and may cause damage or injury to property and/or persons. We take no responsibility for tents falling down/over in instances such as the above. The Tents are designed in such a manner that they cannot fall over of their own accord. And as such we take no responsibility if any of the equipment including the Tents do not remain upright and for any damage caused to persons and or property in the result of Tents or equipment that has fallen.
11. It is the Hirer's responsibility to ensure that the children are supervised at all times. We will charge the hirer for the costs incurred for replacement or repairs to any property caused by any breach of this clause.
12. It is the Hirer's responsibility to ensure the children comply with all reasonable instructions from us to ensure the safety of the attendees and other persons present. We may suspend the event if any persons are in breach of this clause.

13. We accept no liability or responsibility to the Hirer for any damages, costs, losses, claims, expenses, demands and proceedings including property of Hirer and their guests, or any consequential loss in these regards.
14. We shall use all reasonable endeavours to provide the services in accordance with the contract and shall perform the services with reasonable skill, care and due diligence and in accordance with all health and safety regulations in force at this time.
15. We shall process all data in accordance with the Data Protection Act 2018 and the GDPR.
16. Some produce used may contain traces of nuts or may have been made in a factory that handles nuts. Please carefully check all ingredients before use/application.
17. It is not the intention to violate any copyright laws and all themes are only inspired by popular trends.
18. The individual tents are not suitable for outside use and are for indoor use only. All equipment/products are not suitable for children under 36 months. Please note: a damaged goods invoice will be issued in the event of any loss or damage, the hirer will be liable to pay the invoice and accepts this fact upon proceeding with their booking.
19. When ordering any personalised goods, the entire party package must be paid for in full before printing commences. The personalisation/name (s) written on the invoice will be exactly what is printed, it is the client's responsibility to check spellings are correct upon receiving the invoice and pre-party information sheet and prior to paying the deposit.
20. All images we post, send or advertise are for illustrative purposes only and may not be an exact representation of what the hirer receives some pictures may contain customer additions .
21. "We will deliver, setup, take down and take away the equipment. Timings will be agreed 2 weeks before the party is due to take place.
22. Please bear in mind however, that we cannot guarantee your delivery time due to situations beyond our control. We ask you allow an adequate time frame for situations such as these.
23. It is the responsibility of the Hirer to ensure that enough space is available to set up the required number of tents. We will send a room layout plan to ensure the Hirer is aware of the space needed . If the party is unable to take place due to lack of space there will be no refund.
24. Our representatives are not allowed to move furniture.

Supervision

The Hirer is responsible for the care and safety of all children attending & should ensure that all parent/guardians are aware Theme your dreams is not responsible for the care and safety of children.

The Hirer will be required to take responsibility and adequate care for all children left by their parent/guardian/carer.

During set-up and take down of the equipment, do not allow any children or pets on or in the equipment as this may cause injury. The set-up and take down of equipment must only be performed by us.

We recommend that the Hirer of the party take contact telephone numbers of all children attending if their parent/guardian/carer is not staying at the event. Clarifying any medical/allergic conditions at least 14 days in advance of the event.

1. Please ensure that the area in which the party is to be held is clean and tidy and that the environment is kept smoke free. We will not set up in a smoking household .
2. Any additional cleaning as a result of damage to the hired equipment by pets or smoke or other strong odours may result in an additional charge.
3. The tents must not be located next to an open flame such as candles, open fires, gas fires or any other source of flammable substance. All lights provided by us are LED battery operated and may be left on safely overnight if required.
4. THIS EQUIPMENT IS HIRE USE ONLY. It will not be supplied in a brand-new condition, as it will have been previously hired, and as such some products may be marked.

Cancellation (by the Hirer)

1. In the unfortunate event the party is cancelled by the Hirer, the following refund policy will be applied:
 - Cancellation of a booking less than 6 days prior to the party date will not receive a refund.
 - Cancellation of a booking with more than 7 to 13 days notice will receive 50% refund
 - Cancellation of booking with more than 14 days notice will receive a full refund

Cancellation by us

1. We reserves the right (in the unlikely event) to cancel the booking at any time for any reason. will try to give as much notice as possible.
2. Upon any such cancellation we will refund to the Hirer any monies paid to us in respect of the bookings. We will not be liable to pay any compensation to the Hirer or any other person for any loss, damage or expenditure arising directly or indirectly from any cancellation.
3. We reserves the right to terminate the booking without notice if there is a breach of any conditions by the hirer.

Liability

1. Nothing in these terms shall limit or exclude the liability , which may not be limited or excluded by law, including without limitation liability for death or personal injury caused by negligence or fraudulent misrepresentation.
2. Subject to the above we shall have no liability (whether arising under contract, tort, or for breach of statutory duty or otherwise) to the extent that such liability would not have arisen but for the Hirer's breach of the contract.
3. Subject to the above clauses liability for all claims in relation to the contract (whether arising under contract, tort, or for breach of statutory duty or otherwise) shall not exceed the price paid by the Hirer.
4. This contract is governed and construed in accordance with English law and the parties irrevocably submit to the exclusive jurisdiction of the courts of England.

5. No information included in this booking form will be disclosed to any third party.
6. It is the responsibility of the Hirer to inform guests accordingly of the above terms and conditions.
7. We have full Public Liability Insurance and take the utmost care to ensure the safety of all sleepover party guests at all times.
8. Liability cannot be taken for reactions or injury sustained whilst attending a party or thereafter.

Contacting Us

If you have questions or concerns regarding these Terms & Conditions of Business, please contact us